



**THANKS FOR
ENQUIRING**

YOUR PROSPECTUS



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WELCOME

Dear Parent/Carer

“ A warm and magical welcome from everyone at Twizzle Tops Day Nursery.

We understand that choosing the best childcare provision for your child is a very important decision. To help and support you, we will do all we can to show you exactly what Twizzle Tops offers, carefully explain our approach and also the benefits of becoming part of the Twizzle Tops family.

You can then make that decision with the knowledge and confidence that your child will be happy and secure in their developmental journey, with plenty of magical moments and memories to be made along the way.

We have a senior management team who oversee all our nurseries and work closely with the nursery managers, their deputies and the amazing team of professional practitioners who would have the privilege to share their working day with your child.

The management team at your chosen nursery are always available to speak with you, but we too are available to help and support any parent or carer.

Thank you for considering Twizzle Tops as your childcare provider and we look forward to welcoming you to the Twizzle Tops family.

Best regards

Katie Franklin

Managing Director





CARING & NURTURING ENVIRONMENT

“ We work in partnership with you to give the best care and education to your child”

Twizzle Tops offers a caring environment where children are able to reach their full potential and work at their own rate of learning and development. Children develop quickly in the early years and Twizzle Tops provides experiences to nurture this by providing secure foundations for their future life skills.

We believe that parents are the primary carers and educators of their children and work closely in partnership with you to understand the needs of your child to enable them to reach their full potential.



Branded uniform available from our online shop

SETTLING IN YOUR CHILD

“ They do not rush you to get a child settled and offer many sessions to help make it easy.”
- Candice, Basildon Twizzle Tops

A settling in period is the time before your child joins the nursery where you and your child can stay and play to get to know our practitioners, other children, and routine. During these visits you will be introduced to your Key Person who will go through your child's interests and needs, getting to know them better and ensuring that we work together to get the best for your child.

By the time your child is due to start, you and your child will be feeling settled and confident about their new environment.

The settling in is tailor made to suit individual needs and we are happy to arrange home visits as well.



OUR NURSERY PRACTITIONERS

Our qualified and experienced practitioners ensure that an appropriate environment is provided for every child. Twizzle Tops operates a Key Person approach; your child will have their own dedicated practitioner to support and develop them. Your Key Person will also build up a special relationship with you and your family.

- ✓ Qualified practitioners to NVQ level 3
- ✓ Dedicated to ensuring your child is happy, content and always developing
- ✓ Continuing professional development with all nursery practitioners

Staff:Children ratios are as follows:

- 0 - 2 years: 1 staff to 3 children
- 2 - 3 years: 1 staff to 4 children
- 3 - 5 years: 1 staff to 8 children

NURSERY TEAM TESTIMONIALS

“Having come from a big corporate company to Twizzle Tops it makes you realise that the smaller companies have an invested interest in the children and their future. Each nursery provides a fun stimulating environment tailored for the children’s individual needs. I feel like I belong to an extended family rather than a workplace.” - Rochelle, Cambridge

“The support given to me during my time at Twizzle Tops has been amazing! I constantly feel as though I’m learning something new everyday because as a team we all bring something different to Twizzle Tops. I also feel extremely comfortable within my job due to being given training courses online to help recap my memory on previous training we’d already been given.” - Jessica, Wembley

“I love Twizzle Tops because it is not like coming to work it’s like coming home. We are one big happy family.” - Ann, Basildon

“As an unqualified member of staff working with Twizzle Tops who only has experience from baby sitting and school work experience, the support given to me in order to broaden my skill set had been immaculate! I’ve been able to do things such as shadow qualified talented staff who have a wider skill set than myself allowing me to grow and become better at my job. I love Twizzle Tops because I don’t believe any company could make me feel as comfortable and supported as this one.” - Zouleikha, Wembley



FROM BABIES TO PRESCHOOL



The Baby Room (Ratio 1:3)

This room is designated solely for children under the age of 2 and supports them to move through the many stages of development. There are lots of opportunities for children to take part in messy play and other planned activities.

Your Key Person will work with you to establish a daily routine to ensure the transition from home to nursery runs smoothly. This includes milk routines, weaning, sleep times and any other requirements.

Full feedback is given at the end of your child's session via our parent app *Blossom*.

- ✓ Follows the Early Years Foundation Stage
- ✓ Cots for babies to nap and mats for older children to sleep on
- ✓ Well spaced out setting allowing plenty of room for children crawling and learning to walk
- ✓ Encouragement of free play, giving the children choice of toys to help learn independence

The Toddler Room (Ratio 1:4)

If moving up from the baby room, we will plan for this in advance to ensure the transition is as smooth as possible.

Activities are planned with your child's age and stage of development in mind.

Most children at this age still require a nap, and we work with you to meet the needs of your child.

Full feedback is given at the end of your child's session via our parent app *Blossom* and the Early Years Foundation Stage is used to plan for their next stage of development.

- ✓ Key emphasis on learning through play
- ✓ Activities include role play, construction, circle times with stories and singing, messy play, physical play and small world activities
- ✓ We support your child during potty training

The Pre-school Room (Ratio 1:8)

The importance of this room is to prepare your child for school through teaching and learning in the Early Years Foundation Stage.

Meal times are very important, as the children are encouraged to self serve, clear away and wait for each other before starting and finishing their food.

Full feedback is given at the end of your child's session via our parent app *Blossom*.

- ✓ We develop your child's concentration skills and learn how to cooperate with peers
- ✓ Activities include maths, mark making & learning through play
- ✓ We arrange group activities to develop your child's confidence including circle time



A magical day of learning through play

At Twizzle Tops we work with the Department for Education's Statutory Framework for the Early Years Foundation Stage (EYFS). This sets the standard for teaching, learning, development and care for children from birth to five. Our play rooms are bright, fun and welcoming for your child to develop through their play with our team of enthusiastic practitioners.

Our dedicated nursery practitioners use observation and assessment to effectively monitor your child's progress, ensuring that they meet the needs of each individual child. Your child will have their own 'Learning Journey' that follows their development while with us at nursery.

Our pre-school practitioners plan for your child in preparing them for school. We work with local schools to ensure a smooth transition for your child.



Kids Lingo Classes at Wembley and Stevenage

Extra Magic

We provide some additional magic to you child's day with extra curricular activities. These are developed on a regular basis.



Twizzle Pops - music and movement classes



Community Kindness



Discussing our feelings, the world and mindfulness



HEALTHY & NUTRITIOUS MEALS











“We have an on-site chef that prepares fresh and hot food daily”

All children are encouraged to eat a variety of nutritious meals. If your child has any special dietary requirements, including allergies, our cooks will ensure that they are catered for.

When babies start weaning your key person will discuss with you what your child will require. Their meals will be pureed or mashed accordingly; we will only introduce a new taste to your baby when you confirm you are happy for them to try it.

We display our menus on the parent's board and you will be advised with your daily feedback what your child has eaten during their day.

Check out a week's sample menu

	Monday	Tuesday	Wednesday	Thursday	Friday
Breakfast	Cereal with whole meal toast & spreads	Cereal with toasted muffins & spreads	Cereal with whole meal toast & spreads	Porridge with fruit	Cereal with bagels & spreads
Morning Snack	Yoghurt	Fresh fruit	Cheese cubes with cucumber & oat cracker	Blueberry muffin	Vegetable sticks with hummus
Lunch	 Chicken or vegetable curry & rice	 Leek potato & butter bean soup with warm baked bread roll	 Jacket potato, chilli con carne & sour cream with salad	 Warm chicken salsa pittas & salad	 Choice of sandwiches with homemade potato wedges
Dessert	Chocolate, orange sponge & custard	Stewed apple & ice cream	Baked banana with custard	Apple crumble & custard	Homemade fruit Flapjack
Afternoon Snack	Homemade flapjack	Fromage frais	Fresh fruit	Bread sticks with sour cream & chive dip	Cheese & crackers
Dinner	 Tomato pasta	 Bean and vegetable enchiladas with a crisp green salad	 Sweet & sour chicken or vegetables with fluffy rice	 Sausage, mash, seasonal vegetables & onion gravy	 Meat or tomato & lentil lasagne, salad & garlic bread





Complimentary
Grab n' Go breakfast for
parents once a month



PARTNERSHIP WITH PARENTS

Our practitioners at Twizzle Tops work in partnership with all parents and carers to provide high quality care and learning for the children.

They plan for your child's day through their interests, needs and abilities to support and extend their learning.

Each day your Key Person will ensure that you are given feedback about your child's day via our parent app *Blossom*, and during their stay with us you will be invited to at least two parents' evenings per year to discuss your child's development and needs.

Termly, your Key Person will prepare an assessment for you to comment on and work with you to plan for your child's development.

You are free to discuss your child's development at any time with our dedicated team at Twizzle Tops.

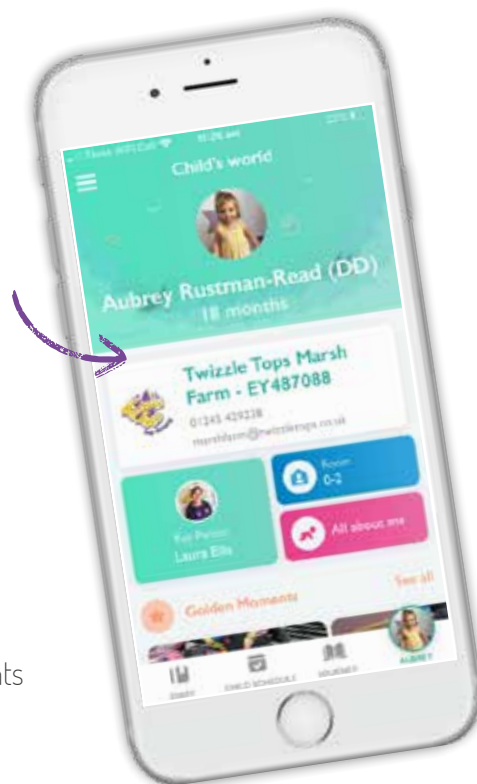
ENGAGING WITH YOU

Blossom Parent App

- ✓ Diary updates of your child's day including meals' eaten, activities and photos
- ✓ Golden Moments celebrating key milestones of your child's development
- ✓ Easy to use accounts system to pay invoices
- ✓ Instant newsletter inbox

Private Parent Facebook Group

- ✓ Socialise with your nursery practitioners and other parents
- ✓ Updates, advice, photos, activities to try at home, videos and more



blossom
EDUCATIONAL



WHAT OUR LOVELY FAMILIES SAY ABOUT US

“Great place with fantastic staff, reliable, understanding and professional - nothing is too much trouble.” - *Monika G, Ipswich Twizzle Tops*

“My little girl absolutely loves coming and never comes home unhappy. She asks every morning to come to nursery” - *Adelle E, Basildon Twizzle Tops*

“(my daughter) has come so far in just a few months and is totally ready for school in September. She can now write her name, numbers and identify shapes. Every day she comes home and shows me something else she has learnt.” - *Nicole B, Lakeside Twizzle Tops*

“Having the nursery on the farm allows the children to not only have all the open space and fresh air, they can take advantage of having all the animals on hand.” - *Anneka C, Marsh Farm Twizzle Tops*

“ They have a charity they raise money for and little events where the parents can get to know each other as well as the children. I would recommend this nursery to anyone.” - *Helen W, Stevenage Twizzle Tops*

“The staff are fantastic and have created a happy, fun and caring environment for the children! There’s so much for the children to do, a large variety of activities and lots of Messy play and a lovely garden!” - *Jenna C, Ipswich Twizzle Tops*

“The staff are responsive, helpful and reliable, they taught my daughter to speak English, play games and dance, and how to behave with good manners, etc.” - *Jingjing Y, Wembley Twizzle Tops*

JOIN THE FAMILY

We will be in touch to discuss your nursery enquiry with you; alternatively if you would like to speak to a member of the team or book a show around, you can contact us via:

Telephone: 08450 345 171

Email: nursery@twizzletops.co.uk

Website: www.twizzletops.co.uk

Thank you for your interest







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